# Zip HydroTap<sup>®</sup>

Filtered Chilled drinking water for commercial kitchens and tea rooms.



Affix Model Number Label Here 801525



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#### **Installation checklist**

#### **Before Installation:**

- A. Read the instructions and check if there is adequate space to mount all of the components.
- B. Note: Not all fittings are supplied with the appliance kit. Isolation valves are not supplied.
- C. Check the mains water pressure is between 172 700kPa
- D. Check the water quality to determine if extra filtration will be required.
- E. Check the appliance rating plate and ensure correct power is available for the appliance.
- F. Check the under counter cupboard supporting the appliance is adequate for the total weight of the appliance, when full of water.

#### **Before Commissioning:**

- 1. Check the unit has been installed correctly.
- 2. Check all plumbing fittings have been tightened.
- 3. Ensure the outlet pipe is positioned to drain correctly.
- 4. Ensure there is adequate ventilation.
- 5. Check all tubes from the undersink unit to the tap, have a constant rise and there are no sags or kinks in the hoses.
- 6. Check all electrical connections are correct and there are no loose wires.

#### Commission: (See section 4)

- 7. Flush the supply line before connecting.
- 8. Connect and turn on the water to check for leaks.
- 9. Flush the filter.
- 10. Where applicable, programme the unit to suit the customer's requirements.

#### **General Product Features**

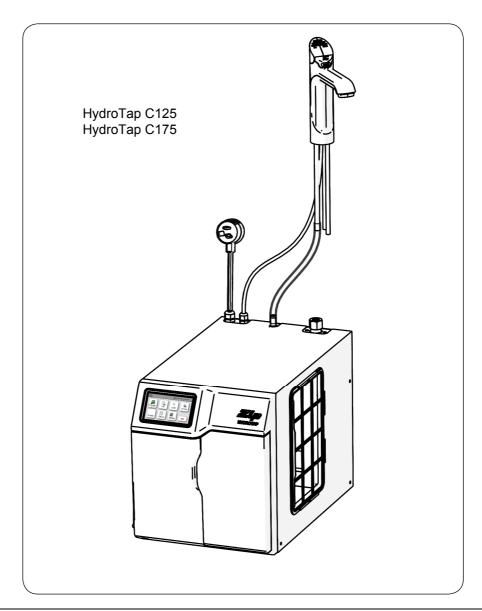
Thank you for purchasing a Zip Chilled HydroTap. Please read and follow these instructions carefully to ensure safe operation and trouble free service. If service is required, please call 1800 460 222

#### What is the Zip HydroTap?

The Chilled Zip HydroTaps are electronically controlled to supply filtered and Chilled drinking water for kitchens and tea rooms. The Chilled HydroTap units are under bench drinking water appliances with a dispensing tap mounted on a sink or bench, which may be used for residential or commercial applications. These units utilise a conventional refrigerant compressor to chill the water which is factory set to 5-9°C. These units are NOT designed to be used for sanitary fixtures.

The water filter is a disposable item which will require periodic replacement and is covered by a limited OEM warranty.

It is important that the Installation be done safely, correctly and completely, in order to utilise all the benefits the HydroTap can provide. Each unit can be ordered with the Tap Head Assembly for Disabled use. The disabled levers are supplied with Braille caps for the visually impaired.



#### **Important Safety Instructions**

This manual contains important safety, installation instructions for the Zip HydroTap G4.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

For products sold in Europe, this appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be

#### **Qualifications**

made by children without supervision.

If the power cable is damaged it must be repaired only by a qualified technician. To avoid hazards, all installation procedures must be carried out by a suitably qualified tradesperson. The power cable and power outlet must be in a safe visible position for connection.

#### Lifting

Take care when lifting the Zip HydroTap unit. Some units may exceed safe lifting limits. If you feel this is beyond your personal capabilities, please seek assistance with the lift. The weights of the units are marked on the packaging. Do not lift the unit by the front cover or any connections at the top rear of the unit. Refer to page 7 for the weight of your product.

#### **Airflow**

The ambient temperatures this unit should operate within are 5°C - 35°C. Proper air circulation must be provided. The system will operate satisfactorily only if the recommended air gaps are provided. See technical specifications for correct installation to prevent overheating.

#### **Positioning**

It is important to ensure the undersink unit is positioned in an accessible area close to the floor level. The unit must have it's base mounted in a horizontal position with all inlets and outlets facing up. The Tap must be located above the undersink unit. See page 9 and 13 for details.

#### **Important Safety Instructions**

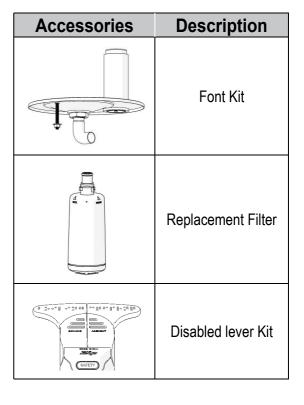


#### **WARNINGS**

- 1. The Zip HydroTap unit must be earthed. The resistance of the earth connection from each exposed metal part must be less than 1 ohm.
- 2. All Installation and service work must be completed by trained and suitably qualified Tradespeople. Faulty operation due to unqualified persons working on this product, or any other Zip product may void warranty coverage.
- 3. All Plumbing must comply with AS/NZS3500.
- 4. All Electrical must comply with AS/NZS3000
- 5. All Plumbing and Electrical connections must be made in accordance with local regulations.
- 6. This HydroTap product is rated for 230V 50Hz AC operation.
- 7. Undersink units must never be located near, or cleaned with water jets.
- 8. Zip HydroTaps are not to be exposed to the elements of nature
- 9. Due to the process of continuous improvement, Zip Heaters reserves the right to change details mentioned in this manual, without notice.

#### Major components and accessories

Parts supplied	Description		
	1 off HydroTap Tap with hoses		
	1 off HydroTap Undersink Unit with water filter		
	1 off Mains water connection hose		
(	1 x Kickboard louvre 1 x Door vent louvre 1 x Front vent grill		
	1 x Air Duct 1 x Mounting plate		
Guide	1 x User guide 1 x Installation Instructions		



#### **Technical Specifications**

Model	Glasses of Chilled Water per Hour	
С	175	

#### **Commercial Models:**

C = Chilled filtered

D = Disabled lever controls, (Order as an option)

Note: the standard Glass measurement =200ml

#### Product covered by these instruction:

	Capacity Chilled (glasses)	Boost (10A)	GPO's Required	Power Rating (kW)	Unit Dimen- sions W x D x H (mm)	**Dry Weight (Kg)	Tank Material
Chilled Only							
C125	125	no	1x10A	0.25	280 x 476 x 335	20	Stainless
C175	175	no	1x10A	0.25	280 x 476 x 335	20	Stainless

<sup>\*\*</sup> Add an extra 3-4 kg when full of water

## Before installing ensure that the following have been provided at the installation site:



- Review all the technical specifications.
- Ensure the underbench can support the product weight when full of water, (allow an extra 3-4kg when full.)



- Sufficient space in the cupboard to install all of the undersink units in accordance with these Installation Instructions. Refer to technical specification for dimensions. Refer to section 3 & 4, for Installation instructions.
- The chilled HydroTap models require a 220-240 Vac, 10A GPO



## NOTE: Check all cable and hose lengths against inlet /outlet positions before proceeding (See section 5 for general layout).

- A potable water supply connection with isolating valve inside the cupboard within reach of the braided hoses and positioned so that the connection point and the stop cock will not be obstructed when the undersink units are installed.
- A cold water supply with a minimum working pressure of 172kPa and a maximum working pressure of 700kPa connected via an isolation valve.
- The appliance must be placed with it's base in a horizontal position.



**IMPORTANT!** Do not proceed with the Installation if these requirements are not met.

# Section 1 Tap installation

#### **Special Tools Required:**

In addition to normal tools, the following will be required:

For the standard taps:

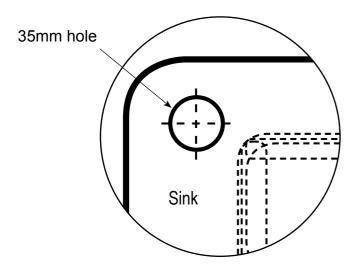
- 35mm diameter sheet metal hole punch for sink tops. (Not supplied)
- 35mm diameter hole saw for timber bench tops. (Not supplied)
- Nut runner tube spanner (supplied) for fixing tap assembly.

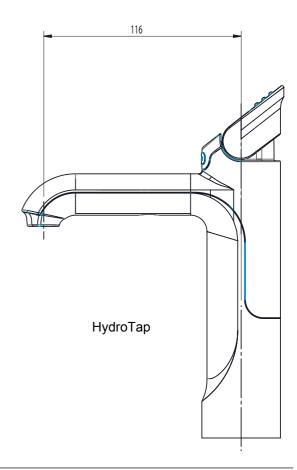
#### When installing a font unit, the following will be required:

• 108mm diameter sheet metal or hole saw to suit surface being cut.

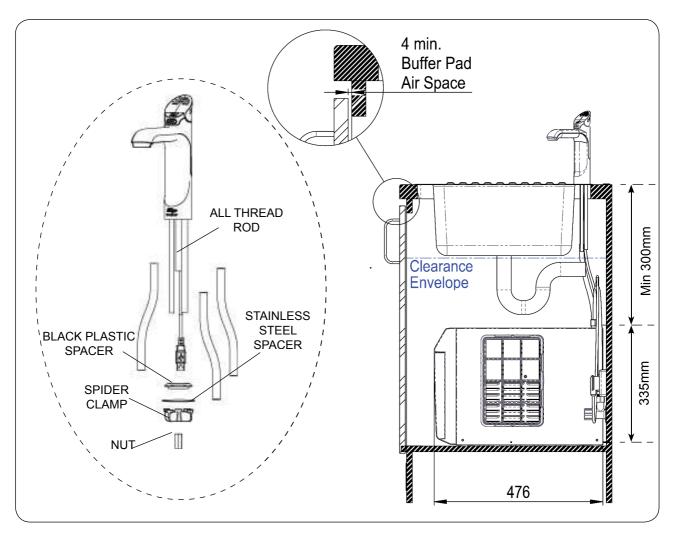
#### **Hole positioning:**

Position the tap such that it dispenses into the sink bowl with ample clearance for a cup or tea pot. Alternatively, the tap could be mounted away from the sink using a Zip Font, available as an accessory.



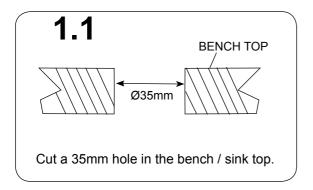


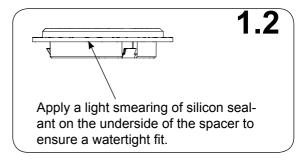
## **HydroTap Tap installation**



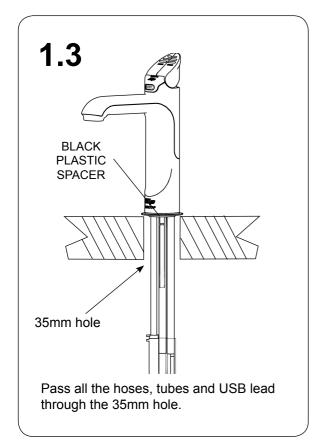
Tap assembly exploded view

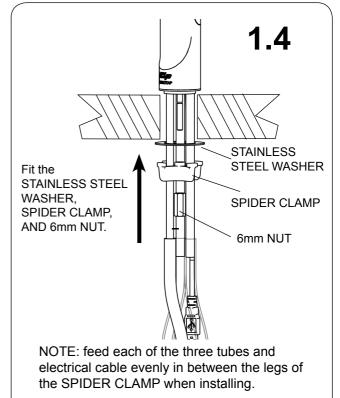
kitchen layout side view





#### **Installation Instructions**





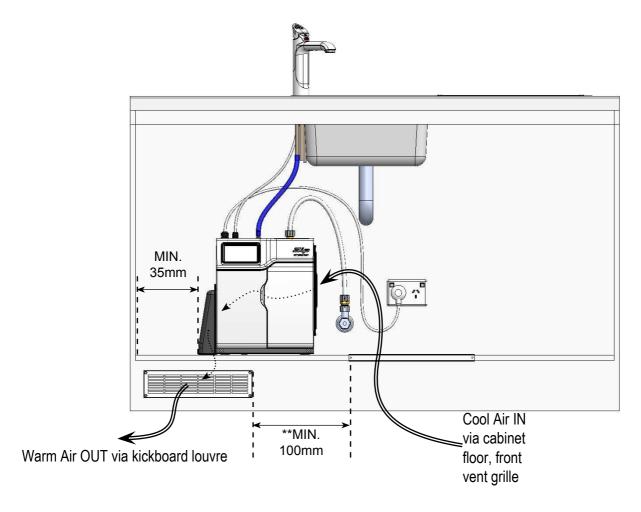


## Section 2 Ventilation

#### When installing air flow ducts, the following tools will be required:

- · Jigsaw and
- Keyhole or Wall Board saw.

#### Recommended Installation showing the correct air flow



## 2.1 All Models

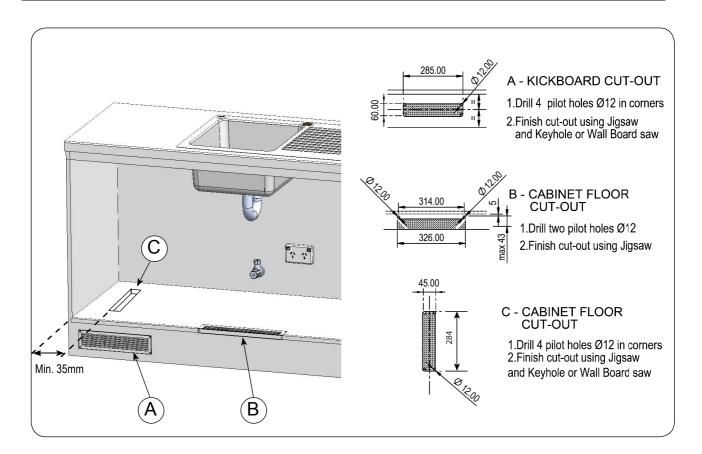
Proper air circulation must be provided for all Chilled models. The system will operate correctly only if the recommended air gaps are achieved during Installation. It is recommended to install vent duct and louvre panels for under floor and /or door vent systems.

\*\*Note: Inlet and outlet vents should be separated by a Min 100mm, to avoid hot air recirculation.



IMPORTANT: See page 13 for clearances.

#### **Ventilation**

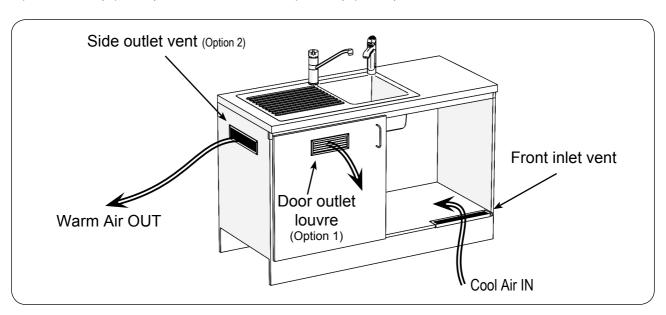




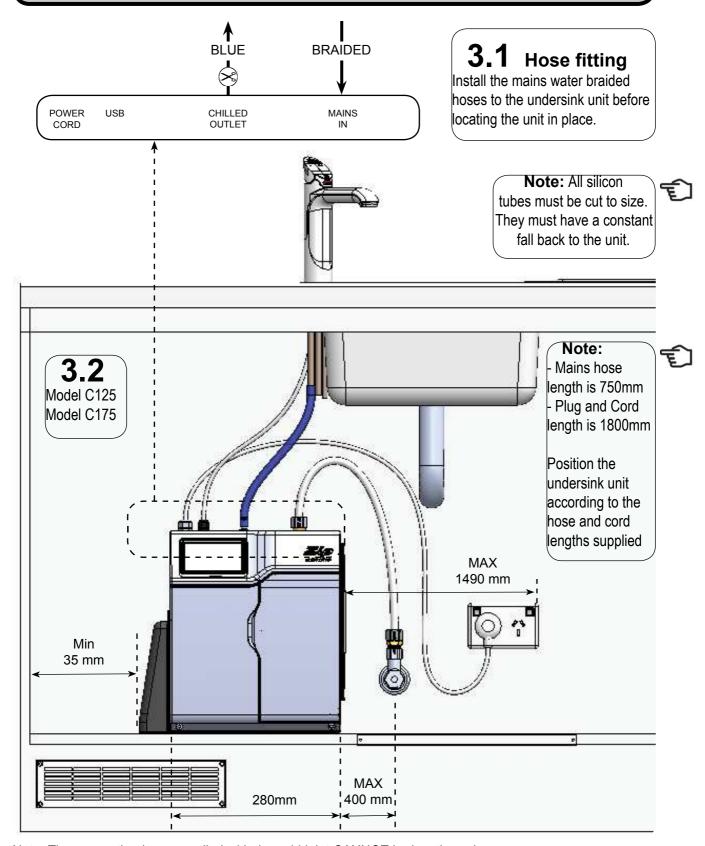
#### The following instructions are critical if the vent kit, as supplied, is not fitted:

If the kick board vent kit cannot be used then it is important to fit a standard HydroTap vent kit, which ensures heat dissipation through natural convection via installed vents. For high use applications, where the cupboard space temperature is near 35°C, or higher, an auxillary ventilation kit must be fitted. (contact your local service centre for availability).

**Note:** The vent kit has to be installed in a way that allows air to be drawn in from the bottom of the cupboard and expelled through the top of the cupboard. Therefore placement of the outlet vent should be towards the top of the door (Option 1) or on the side of the cupboard (Option 2).



# Section 3 **Undersink Unit Installation**



Note: The connection hose supplied with the cold inlet CANNOT be lengthened.

# Section 4 Commissioning

The HydroTap is now ready to be commissioned.

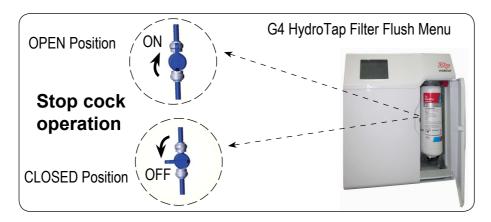
- · Turn on the power and water and check for any leaks
- Familiarise yourself with the operation of the Tap, in preparation for use (See User Guide)
- Follow the Installation instructions below (and review Section C of the User Guide).
- After commissioning, the system may be customised by selecting further options in Section G -Settings, within the User Guide.

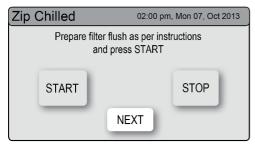
## 4.1 - Filter Flush

Have a bucket or similar container (not supplied) at the ready to hold a quantity of water that will be ejected while the Filter Flush Mode is in operation. Open the filter access door on the front of the HydroTap and the filter cartridge will be exposed. Located to the rear RHS of the cartridge is a flush line, approx 600mm long and the flush line stop cock. Place the free end of the flush line into the bucket or container (not supplied).

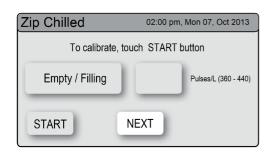


**NOTE:** at first commissioning, the system will select the filter flush screen automatically.





### **4.2** - Flow Calibration



- Turn the stop cock ON
- 2. Press [Start] button to start filter flush.
- 3. Allow at least 10 litres of water to flush through the filter.
- 4. Once the filter flush is finished, Turn the stop cock OFF then press [Stop] to end filter flush mode.
- 5. Press [Next] and the View screen will show the Flow calibration mode.
- Press the [Start] button and the tank will first empty then fill. Upon completion the actual pulse will be displayed. Check this reading is within the limits

#### **Trouble Shooting** System Fault **Possible Cause Solutions** Message **Power Board Fault** Check power supply and all fuses Electrical disruption Interface Fault Call Zip Service Internal fault Level Board Fault Internal fault Call Zip Service Condenser Screen Blocked Blocked Air filter Remove blockage / Clean filter / check user guide Water leak, Isolate Mains Water leak Turn off mains water supply / Call for service Compressor OverRun Check ventilation Compressor too Hot Water Supply Failure No water Check water supply is turned ON Cold Sensor Open Internal fault Call Zip Service Cold Sensor Closed Internal fault Call Zip Service Internal fault Call Zip Service Flood Sensor Open Condenser Sensor Closed Internal fault Check Ventilation / Call Zip Service Condenser Sensor Open Internal fault Check ventilation / Call Zip service Compr. Driver Fault No chilled water Call Zip Service **Condenser Overtemp** Blocked airfilter Remove blockage / Clean filter / check user guide Calibration Auto calibration reset Normal operation, once per month Overload Reset Internal fault Call Zip Service

Call an electrician, a plumber, or Zip for a free call in Australia on 1800-638-633 for assistance, service, spare parts or enquiries.



**NOTE:** For any subsequent filter changes or any operational procedures, please refer to the HydroTap user guide, located inside the filter housing access door.

#### **End of Life Disposal**

In order to help preserve our environment we ask that you dispose of this product correctly. Please contact your local city council for collection centre details.

#### **Contact Details**

#### **Head Office**

Zip Heaters (Aust) Pty. Ltd. ABN: 46 000 578 727 67 Allingham Street Condell Park NSW 2200 Postal: Locked Bag 80 Bankstown 1885 Australia

Website: www.zipheaters.com Facsimile: (02) 9796 3858 Telephone: (02) 9796 3100 Free Call: 1 800 638 633

As Zip policy is one of continuous product improvement, changes to specifications may be made without prior notice. Images in this booklet have been modified and may not be true representations of the finished goods.

The standard cup referred to in this publication is 167 ml (6 fl oz). The standard glass is 200 ml (7 fl oz).

The terms "Zip" and "HydroTap" are registered trade marks of Zip Heaters (Aust) Pty Ltd.

Zip products described in this publication are manufactured under one or more of the following patents: AU675601, AU637412, AU635979, GB0422305, GB2065848, US4354049, US5103859, US5099825 and SA2006/08043. Other patents are in force and patent applications are pending.





